

Anonymous Patient Survey –April 2025

Please tell us and the surgery what your experience has been.



This survey is totally anonymous. The system has no record of your identity.

We, the West Malling Group Practice Patient Participation Group, are a group of patients like you, who volunteer to work with the practice to improve patient experience. We want to gain insight into your experiences as patients who use the surgery, to identify your degrees of satisfaction and where improvements should be focussed.

We have worked together with the practice to prepare this survey.



Please scan the QR code or use the link below to be taken to the survey.

<https://www.surveymonkey.com/r/TSZ9DJD>

It will also be available on the West Malling Group Practice's website, and paper copies are at the practice reception at both surgery sites.

We will share the results with the practice and you in due course.

Thank you for participating.



West Malling Group Practice Patient Participation Group

Email: wmgpppg@gmail.com. to join our mailing list, or to apply to join our PPG.